

HOCKLEY COUNTY



**COMMUNITY
RESOURCES**

Provided by Hockley County Public Assistance

FOOD ASSISTANCE

ORGANIZATION NAME		ABOUT		CONTACT INFORMATION	
Austin Street Church		Provides food pantry and prescription expense assistance for residents of Hockley County who qualify; ID required; walk-ins welcome. Open: Tuesdays 10am-12pm & 2pm-4pm		510 Austin St. Levelland TX 79336 806-894-4410	
Bill's Backpacks		Ask the school office for a contact to provide food for identified students on weekends/holidays.		Available at Levelland Independent Schools	
South Plains Community Action Association- Hockley County Food Box WIC		Hockley County Food Box: allowed once a month; “Goodie/Donation Box” available 2x a month. Open: Monday, Tuesday & Thursday 1pm-3pm. WIC is a nutrition program for pregnant, breastfeeding women and families with children younger than 5 years old. Open: Monday- Friday 8am-12pm & 1pm-5pm		411 Austin St. Levelland TX 79336 806-894-6104 www.spcaa.org	
South Plains Rural Health		Application required; income & household based; allowed once every 6 weeks. Open: Monday-Friday 8am-3pm “Donation Box”- not income based, walk-ins, unlimited amount in a month. Open: Monday, Wednesday, & Friday 10:30am until out		1000 FM 300 Levelland TX 79336 806-894-7842	
Fifth Street Baptist Church		The 1st Sunday of every month; no requirements other than you must call to be put on the list; pickup is from 9:00am-10:45am on the north side of church, called "Buddy Ellis" building.		1009 5 th St. Levelland TX 79336 806-778-9353	
First Christian Church		Distributing essential groceries to those in need; ID & proof of residency (Levelland) is required; allowed once a month. Open: Tuesdays 1pm-3pm		311 Clubview Dr. Levelland TX 79336	
BLESSING BOXES: VARIOUS NONPERISHABLE FOODS LEFT FOR ANYONE IN NEED					
Cactus Drive Church of Christ 501 Cactus Dr. Levelland TX 79336		First Christian Church 311 Clubview Dr. Levelland TX 79336	First Baptist Church 401 Houston St. Levelland TX 79336	First Presbyterian 1219 8 th St. Levelland TX 79336	St. Paul Lutheran 1905 Ave I Levelland TX 79336

UTILITY ASSISTANCE

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Hockley County Public Assistance	Provides utility assistance to low-income individuals/families; one month current due only--\$100 maximum for gas, electricity, & propane; up to two times per year, 90 day waiting period required before next request; will not pay on disconnected accounts, proof of income & other documentation required. Open: Monday- Friday 9am-12pm & 1pm-5pm	811-B Austin St. Levelland TX 79336 (Library Annex Basement) 806-894-4264
South Plains Community Action Association- Energy/Utility Assistance	Provides utility assistance to low-income elderly and/or disabled households most vulnerable to the high cost of energy for home heating and cooling; proof of income & other documentation required; online application available. Open: Monday- Friday 8am-12pm & 1pm-5pm	411 Austin St. Levelland TX 79336 806-894-4560 EXT. 157 spcaa.org/community-services-energy-utility-assistance
Catholic Charities- Lubbock	Provides emergency assistance for people in need of help with utility bills; service cannot be disconnected; no assistance for deposits for utilities; documentation is required. Open Monday, Tuesday, Wednesday & Friday 10am-3pm	102 Ave. J Lubbock TX 79401 806-765-8475 cclubbock.org
Levelland Ministerial Alliance	Provides emergency assistance to Levelland residents for utility bills; does not assist if the utility has already been disconnected, available once per year and there is a monetary cap. Open: Monday- Friday 9am-12pm & 1pm-5pm	811-B Austin St. Levelland TX 79336 (Library Annex Basement) 806-894-4264
Salvation Army	Must have disconnection notice, first come first serve until funds are out. Open: two times a month (call for dates) from 10am-12pm	1509 Ave. H Levelland TX 79336 806-535-6386
Lubbock Dream Center- Lubbock	If you do not reside in Lubbock County, assistance is dependent on the circumstances. Services cannot be disconnected or have a disconnect notice. Will not pay for late fees.	806-793-3336 Email: maria@cotrpeople.com

CLOTHING ASSISTANCE

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Caleb's Closet	Provides children in <i>foster care</i> with free clothing, toys, personal care products, baby items, and other essential needs.	Call/text: 806-438-0446 Call/text: 806-317-8462 Email: Calebsclosetlbk@gmail.com
Lubbock Dream Center- Lubbock	Provides items needed clothing for families at no cost. Open: Tuesday and Wednesday 10am-4pm or by appointment	1111 30 th St. Lubbock TX 79416 806-793-3336 lubbockdreamcenter.org/clothing-closet Email: maria@cotrpeople.com

CHILDCARE ASSISTANCE AND SUPPLIES

ORGANISATION NAME		ABOUT	CONTACT INFORMATION	
South Plains Community Action Association-	WIC	WIC: Must qualify for WIC services to receive benefits which may include formula; proof of income & other documentation required.	411 Austin St. Levelland TX 79336 806-894-6104 spcaa.org workforcesouthplains.org/child-care-services spcaa.org/home/head-start-program	
Child Care Services (CCS)		CCS: Provide financial aid for eligible families & provide professional development opportunities for early care & education providers; proof of income & other documentation required.		
Head Start		Head Start: Childcare is available at no cost to children from birth to 5 yrs. old in families with low income or foster children, homeless children, & children from families receiving public assistance regardless of income. Documentation required.		
South Plains Food Bank-Lubbock		Supplemental baby formula assistance: clients must apply for WIC or be on WIC; photo ID & the baby’s birth certificate required.	5605 Martin Luther King Blvd Lubbock TX 79404 806-763-3003 spfb.org	
The Texas Parent Helpline		A parent hotline that provides free information & referrals to counseling & thousands of other local services in communities across Texas to help you deal with the many challenges of parenting to get help with big or small problems or to just talk. Open: 24/7	833-680-0611 (call or text) getparentingtips.com/get-help-now/Texas-parent-helpline (chat)	
Catholic Charities-Lubbock		Provides services to those in need with food, clothing, hygiene, eye exams & glasses and prescription assistance. Open: Monday, Tuesday, Wednesday & Friday 10am-3pm	102 Ave. J Lubbock TX 79401 806-765-8475 cclubbock.org	
VOICES of Levelland-backpack & supplies		Annual Backpack with supplies giveaway; watch news & social media for date, location, & time for giveaway; beginning of the school year.		
Love Levelland-Christmas Adoption Program		Provides assistance with Christmas gifts for families; income based. Open: Monday- Friday 9am-12pm & 1pm-5pm	811-B Austin St. Levelland TX 79336 (Library Annex Basement) 806-894-4264	
Safe Riders		Refers families to educational classes that offer car seats to low-income families at no cost.	800-252-8255	
FREE PARENTING CLASSES				
SPCAA- ONLY WIC PARTICIPATES 411 AUSTIN ST. LEVELLAND TX 79336 806-894-6104	FAMILY GUIDANCE AND OUTREACH ONLINE AT LUBBOCKFAMILY.ORG/ONLINE-PARENTING-CLASSES	CATHOLIC CHARITIES ONLINE AT CCLUBBOCK.ORG	COVENANT CHILDREN'S HOSPITAL 4000 24TH ST. LUBBOCK, TX 79424 PROVIDENCE.ORG/LOCATIONS/COVENANT-HEALTH/HOME/CLASSES-AND-EVENTS	THE PARENTING COTTAGE 3818 50TH ST. LUBBOCK TX 79413 CALL TO REGISTER: (806)795-7552

COMMUNITY RESOURCES FOR LEVELLAND TX

TEMPORARY SHELTER, RENTAL ASSISTANCE AND LOW-INCOME HOUSING

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
South Plain Regional Housing Authority	Provides housing solutions to individuals/families who cannot find affordable adequate housing due to income or special needs; income based & other documentation required.	SPCAA- 411 Austin St. Levelland TX 806-894-6104 spcaa.org/housing-program
Levelland Housing Authority	Serving the needs of low-income families in the Levelland area with affordable, decent, safe and sanitary housing opportunities. Open: Monday- Thursday 8am -12pm & 1pm- 5 pm and Friday 8am-12pm	1837 Ave I Place #115 Levelland TX 806-894-9075 levellandhousing.com
Levelland Manor	Anyone receiving SSI & income based; other documentation required for assistance.	803 S Alamo Rd. Levelland TX 806-894-4775
Sunland Village Apartments	Income based housing; other documentation required. Office hours: Monday- Friday 9am-5pm	1835 Ave. I, Levelland TX 79336 806-894-4775
Ave I Apartments	Income based housing.	806-893-6287
Deer Creek Apartments	Participates in the Housing Choice Voucher Program; designed to maintain affordable housing for residents; income based & other documentation required. Open: Monday- Friday 9am-4pm	701 MLK, Levelland TX 806-894-9600 wilhoitliving.com/properties/deer-creek-apartments
Rose Meadow	Participates in The Housing Choice Voucher Program designed to maintain affordable housing for residents; income based & other documentation required.	1002 Alamo Rd., Levelland TX 806-894-0111
Hockley County Public Assistance	Provides assistance with current month only- \$200 maximum; eligible two times per year; 90 day waiting period required before next request; must be Hockley County resident; proof of income & other documentation required. Open: Monday- Friday 9am-12pm & 1pm-5pm	811-B Austin St., Levelland TX 806-894-4264
Levelland Ministerial Alliance	Provides assistance with one night stay at a motel for emergency situations; available once a year; monetary cap. Open: Monday- Friday 9am-12pm & 1pm-5pm	811-B Austin St, Levelland TX 806-894-4264
Salvation Army	Must have eviction notice & W9 from landlord; income based, first come first serve. Open: two times a month from 10am-12pm (call for dates)	1509 Ave. H, Levelland TX 806-535-6386
Women's Protective Services- Lubbock	Provides battered women & children shelter designed to de-institutionalize shelter living, helping families heal and grow into an independent life free from violence.	Confidential Address 806-747-6491 1-800-763-6491 wpslubbock.org
The Salvation Army- Lubbock	Eligibility: homeless men, women and families; walk-ins accepted; clients may stay 30 nights; mailbox & voicemail service available.	1111 16 th St, Lubbock TX 806-765-9434
Grace Campus	Providing temporary shelter for the homeless in Lubbock, comes alongside these individuals, helping them to live an independent life that positively contributes to society.	1301 Ave. A, Lubbock TX 806-500-5006

EDUCATIONAL ASSISTANCE

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Adult Education- GED	Basic skills for GED; walk-in; two forms of ID required; no registration fee. Classes: Monday & Thursday 7pm-9pm, Tuesday-Thursday 9am-12pm, & Saturday 10am-1pm	1218 College Ave. Levelland TX 79336 806-891-6657
Adult Education- GED (Spanish Classes)	Basic skills for GED in Spanish; walk-in; picture ID required; no registration fee; option available for free GED testing. Classes: Friday 9am-12pm & Tuesday- Wednesday 6pm-9pm	Workforce Solutions 1102 Austin St. Levelland TX 79336 806-891-7632
English as Second Language (ESL)	Registration requires a picture ID, no fee for classes. Classes: Monday, Wednesday, Thursday 6pm-9pm	Workforce Solutions 1102 Austin St. Levelland TX 79336 806-891-7976
South Plains Educational Coop	Provides individuals with disabilities with free & appropriate public education which includes special education and related services to meet the unique needs of each student.	704 11 th St. Levelland TX 79336 806-894-6858 levellandisd.net/9824
Texas Homeless Education Network	Provides support to ensure students enroll and succeed in school	800-446-3142 thn.org/mission

LEGAL ASSISTANCE

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Legal Aid Society Outreach of Levelland	Provides low-income clients with first-rate legal assistance, advocacy, and quality counsel in matters of family & elder law at free and/or reduced cost, including protective orders, adoption, child support/and or custody, modifications/enforcement of court orders—divorce durable/statutory powers of attorney, simple wills, advanced directives, online & in person applications available. Levelland open: Monday at 8:30am-4pm, Tuesday-Thursday 8:30am-5pm & Fridays at 8:30am-12pm	802 Houston St. (Library Annex basement) Levelland TX 79336 806-894-1112
Legal Aid of Northwest Texas- Lubbock	Provides free civil legal help to low-income Texans including Consumer Law (bankruptcy, fraud, etc.), Family Law (adoption, child custody, divorces, enforcement/modification, termination, etc.), Individual Rights (discrimination, rights violations, etc.), Elderly Law (wills, guardianships, etc.), Employment Law, Landlord-tenant and more; online & drop-off applications available (must print application online before going in office). Open: Monday- Friday 8am-5pm	1711 Ave. J Lubbock TX 79401 800-933-4557 806-763-4557 internet.lanwt.org
The American Bar Association	This website allows you to ask a lawyer a legal question in writing, an e-mail will be received with your answer to your question, and you must qualify for this service.	FreeLegalAnswers.org
Texas Legal Services Center	Provides information & advice regarding eviction relief, attorneys can negotiate with landlords so tenants can stay in their homes, income based, & priority goes to rural counties. Open: Monday-Friday 9am-5pm	855-270-7655 tlsc.org/eviction

MEDICAL AND MENTAL HEALTH SERVICES

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
South Plains Rural Health	Services include medical, dental, pharmacy, & optometry, accepts Medicaid, Medicare, & serves individuals not covered by health insurance, provides services on a sliding fee scale based on the household size & income, proof of income & other documentations required. Also provides mental health services including counseling, substance abuse or addiction, & behavioral health; income based & other documentations required. Open: Monday- Friday 8am-5pm & Saturday 8am-12pm	1000 FM 300 Levelland TX 79336 806-305-0926 sprhs.org
Hockley County Public Assistance & Indigent Health Care	Helps low-income Texas residents who do not qualify for other state or federal health care programs have access to health care services including medical, dental, medications, & vision; proof of income & other documentations required. Open: Monday- Friday 9am-12pm & 1pm-5pm	811-B Austin Street (Library Annex Basement), Levelland TX 79336 806-894-4264
BBR-12: 12 Steps of Addiction Recovery	If you or someone you love struggle or have struggled with addiction to drugs, alcohol or other destructive behavior they welcome you with open arms; Confidential, non-denominational, non- judgmental. Every Thursday at 6:00pm	St. Paul Lutheran Church 1905 Ave I (Sundown Hwy & Ave I)
One-Eighty (medical service for withdrawal)	A hospital based, inpatient medical service for withdrawal from alcohol, drugs and prescription medications available at Covenant Health Levelland; typical hospital stay of three days, discharge plan for next steps and follow-up care; Medicaid, Medicare, most insurance plans & private pay accepted. Monday-Friday 8am-5pm	Covenant Health 1900 College Ave, Levelland TX 79336 806-568-1304
UMC RX Perks	Program that provides most diabetes, hypertension & hypercholesterolemia medications at a significantly reduced cost to patients who qualify.	806-761-0738
Catholic Charities- Lubbock	Emergency Assistance provides service to those in need with prescription expenses & eye exams/glasses, walk-in basis; also provides individual & family counseling. Open Monday, Tuesday, Wednesday & Friday 10am-3pm	102 Avenue J, Lubbock TX 79401 806-765-8475 cclubbock.org
RX Outreach	Provides low-cost prescriptions; every month the website posts a list of medications that are available at no cost.	rxoutreach.org/find-your-medication
St. Vincent de Paul	Must live in Texas, must not have insurance, must be under a certain amount	
Blind Services Office	Independent living services for older individuals who are blind helps people 55 & older with significant visual impairments live independently in the home & community.	844-633-3642 oib.info@twc.texas.gov
Healthcare.gov	Affordable health insurance	1-800-318-2596 healthcare.gov
Grief Support Group	A grief support group meets in the Parlor at the church. Every other Tuesday at 1:30pm	1704 College Ave., Levelland TX 79336 806-894-5644
Suicide & Lifeline Hotline	The 988 lifeline provides free & confidential support for people in distress, provides prevention & crisis resources. Open: 24 hours a day, 7 days a week	Text or call 988 988lifeline.org
Voice of Hope Rape Crisis	Free of cost; offers help, hope, & healing to all persons impacted by sexual violence through advocacy, awareness, & collaboration in Lubbock & surrounding communities; provides 24-hour crisis hotline, 24-hour medical accompaniment, 24-hour sexual assault nurse examiner service, counseling services, law enforcement accompaniment, and community education.	806-763-7273 806-763-3232 voiceofhopetexas.org

VETERANS ASSISTANCE

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Hockley County Veterans' Office	Provides Veterans assistance in applying for benefits, a yearly breakfast, and helps connect Veterans to available resources. Open: Monday- Friday 9am-12pm & 1pm-5pm	811-B Austin Street Levelland TX 79336 (Library Annex Basement) 806-894-4264
Veteran's Healing Initiative- Substance Abuse Help	A nonprofit specifically dedicated to helping Veterans access substance abuse programs.	855-247-8500 www.vetshealing.org
South Plains College	Approved by the Veterans Administration to offer a wide variety of college-level courses for veteran students, administered through the Financial Aid Office.	Benefits Coordinator (806) 716-2361
Legal Aid of Northwest Texas- Lubbock	Provides free legal aid, online & drop-off applications available (must print & fill out application before going into the office). Open: Monday- Friday 8am- 5pm	1711 Avenue J-Lubbock TX 79401 800-933-4557 806-763-4557 internet.lanwt.org
VETSTAR	Serves those who served by connecting Veterans & their families to resources they need during times of transition including programs such as Homeless Veterans Reintegration Program, Supportive Services for Veteran Families, & Military Veterans Peer Network.	3804 I-27-Lubbock TX 79412 806-470-9317 vetstar.org
Texas Veterans Legal Assistance Project (VLAP)	Offers a free legal hotline for low-income Texas Veterans & their families (with a focus on outreach to the disabled Veterans who live in rural areas), aid with legal-civil & family law and legal-discharge upgrades.	1-800-622-2520 EXT 2
Veterans Crisis Line	You do not have to be enrolled in VA benefits or health care to connect; serve Veterans, service members and those who support them (family & friends). Open: 24/7, 365 days a year.	Dial 988, press 1 (to speak to someone) Veteranscrisisline.net (chat online) 838255 (number for texting)

TRANSPORTATION

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Spartan Transportation	Provides affordable prices for local & out-of-town public transportation services to the residents of the South Plains area; must make reservations 24 hours in advance; no eligibility required; fares required; some Federal/State programs will pay in part of full fee. Routes: Monday-Friday	1105 West Highway 114 Levelland TX 79336 806-894-3800 spartanpublictransit.com

ELDERLY ASSISTANCE

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Hockley County Senior Citizens Center	A Senior center, providing social services, meals, & activities to the Senior residents of Hockley County; Meals on Wheels is also distributed. Open: Monday-Friday 8am-4pm	1202 Houston Street Levelland TX 79336 806-894-2228 Email: hcsca@aol.com
South Plains Community Action Association- Home Health Provider Services Senior Companion Services	Home Health Provider: Non-medical in-home services, authorized by the payer (Medicaid) but may not always be prescribed by a practitioner, are available to people whose health problems cause them to be functionally limited in performing activities of daily living. Senior Companion Services: Healthy older adults who help other adults live independently, provide support to family caregivers, assist with grocery shopping and other daily tasks necessary to maintain independence.	411 Austin Street Levelland TX 79336 806-894-6104 spcaa.org/Health Services-Home-Health-Care 806-894-6089 spcaa.org/health-services-senior-companion
South Plains College-Citizens Over 65 Club	Upon request to citizens over 65, a card is issued which includes the following benefits: free admission to events, swimming, & short courses; discounts on various services. Get card in the President's Office, the Office of Continuing Education, & Cosmetology Lab.	1401 S College Avenue Levelland TX 79336 806-894-9611
Legal Aid Society Outreach in Levelland	Provides low-income clients with first-rate legal assistance, advocacy, and quality counsel in matters of elder law at free and/or reduced cost, including durable/statutory powers of attorney, simple wills, living wills, advances, directives, online & in person applications available. Levelland open: Monday at 8:30am-4pm, Tuesday-Thursday 8:30am-5pm & Fridays at 8:30am-12pm	802 Houston Street (Library Annex basement) Levelland TX 79336 806-894-1112
Texas Legal Services Center	Offers a free legal hotline for Texans over the age of 60 or Texans who receive Medicare.	1-800-622-2520
Social Security Office	Social Security Determination Office: you can apply for retirement, disability, & Medicare benefits online and check the status of an application or appeal. Open: Monday- Friday 9am-4pm	5825 16th Street Lubbock TX 79416 1-866-467-0460 secure.ssa.gov

MISCELLANEOUS ASSISTANCE

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
South Plains College— Haircuts & Salon	SPC students offer a wide variety of services at affordable prices, available to community members; all haircuts are \$4.00. Open: Tuesday- Thursday 9:30am-3pm	1401 College Avenue Levelland TX 79336 806-716-2288
Consumer Credit Counseling Services	Offers programs that provide personal financial management & budgeting counseling, most of our services are free, some counseling requires a nominal fee however such fees may be reduced or waived depending on hardship.	800-431-8157
South Plains Community Action— FREE INCOME TAX SERVICES	Assists in the preparation & e-filing of SPCAA's clients' federal income taxes, free of charge to qualifying individuals and households, income based.	411 Austin Street Levelland TX 79336 806-894-4560 EXT 116 spcaa.org/community-services-income-tax
Hockley County Memorial Library-- FREE COMPUTER ACCESS	Open: Monday-Wednesday & Friday 9am-5pm and Thursday 9am-7pm	811 Austin Street Levelland TX 79336 806-894-6750 hockleyvl.bibliunix.com
Poison Control	Call to talk to a poison specialist if you suspect a poisoning; free, expert and confidential. Open: 24 hours & 7 days a week	1-800-222-1222 Poison.org
Texas Youth Hotline	Provides free and confidential services to youth, their parents, and other family members of youth in crisis who need help finding a counselor, safe shelter, legal information, other local referral information, or just someone to talk to; free ride home for runaway youth; help brainstorm solutions and, if needed, connect you with resources that help take the next step (most referrals are low or no cost). Open: 24 hours & 7 days a week	Phone, text, or chat at 800-989-9884 dfps.texas.gov/youth-helpline
Assurance Wireless-- FREE CELL PHONE	Offers a free cell phone and free cell phone service, including free unlimited monthly data, text, and minutes, to qualified customers; eligible if you participate in one or more government assistance programs (such as SNAP or Medicaid); income based; proof of program or income required; apply online or call with questions.	1-888-321-5880 assurancewireless.com
Cricket Wireless-- DISCOUNTED CELL SERVICES	Federal program (ACP) that helps lower the cost of service for qualifying households, it provides up to \$30 off your monthly bill; income based; qualify if participating in one or more government assistance programs (such as SNAP or Medicaid), proof of program or income required. Open: Monday- Friday 10am-7pm, Saturday 10am-6pm and Sunday 11am-4pm	409 E. State Road 114, Suite 400 Levelland TX 79336 806-568-1436 cricketwireless.com
Annual Credit Reports-- FREE CREDIT REPORTS	Federal law allows you to get a free copy of your credit report every 12 months from each credit reporting company (equals three free credit reports a year), ensure the information on your credit report is correct and up to date.	www.annualcreditreport.com
Cell Phone Do Not Call List	Blocks unwanted calls for 5 years.	www.dontcall.gov